

# What Persuades Voters? A Field Experiment on Political Campaigning

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**Abstract:** Political campaigns spend millions of dollars each voting cycle on persuading voters, and it is well established that these campaigns do affect voting decisions. What is less understood is what element of campaigning—the content of the message or the delivery method itself—sways voters, a question that relates back to how advertising works generally. We use a field experiment in a 2010 general election for local office to identify the persuasive mechanism behind a particular form of campaigning: candidate door-to-door canvassing. In the experiment, the candidate either canvassed a household or left literature without meeting the voters. In addition, the literature either contained information on the candidate or on how to vote. Our main results are that voters are persuaded by personal contact (the delivery method), but we find no evidence supporting the importance of messages in political persuasion. In our setting, personal contact seems to work, not through social pressure, as has been found in other research on persuasion, but by providing a costly or verifiable signal of quality.

JEL codes: D72, C93

## 1. Introduction

The amount of money spent on persuading and mobilizing voters in the 2010 U.S. federal election was nearly \$4 billion.<sup>1</sup> In addition to every U.S. House seat and more than a third of U.S. Senate seats, thousands of candidates ran in state legislative and local races. While not as high profile, these latter races represent the overwhelming majority of elections in the United States (U.S. Department of Commerce 1995). Candidates use a variety of methods to reach the electorate, including direct mail, automated calls, and radio ads. While all of these are less expensive ways to expose voters to a candidate's political position (even in smaller races), personalized face-to-face interaction is still considered the most effective way to campaign (Faucheaux 2002).

The reason for its presumed effectiveness, however, is not well documented or understood. That candidates find it important to engage voters in more personal interactions suggests either that the presence of a candidate is persuasive in a way that well-crafted messages alone are not (e.g., actions speak louder than words), or that the candidate's presence on the voter's doorstep draws attention to the campaign's message, which persuades voters.<sup>2</sup> To better understand which element drives persuasion in these environments, the method or the message, we use a field experiment to examine how face-to-face campaigning by the candidate and political messages affect voter turnout and candidate support in an actual general election. This research examines persuasion in a political context, but it is relevant in other areas as well, such as advertising or fundraising.

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<sup>1</sup> See <http://www.opensecrets.org/news/2010/10/election-2010-to-shatter-spending-r.html>.

<sup>2</sup> There are several reasons why the candidate's presence might persuade voters. Candidate appearances may serve as a costly signal of quality, may directly reveal other attributes that matter to voters, may lessen social distance or apply social pressure, or may simply make the candidate more memorable to voters using a recognition heuristic.

The literature relating campaign activity, usually measured as aggregate spending, and vote outcomes is large. Generally, the findings are that campaigning increases a candidate's vote share.<sup>3</sup> More recently, there have been several natural and field experiments examining the effect of various types of campaigning on voter turnout and support. The methods studied include television and radio ads (Huber and Arceneaux 2007, Gerber et al. 2011), direct mail (Gerber 2004; Gerber, Kessler, and Meredith 2011), and even candidate and volunteer campaigning in a primary election (Arceneaux 2007).<sup>4</sup> Some authors maintain a constant method of contact, but vary the message delivered (Wantchekon 2003). With few exceptions (Dewan et al. forthcoming, Kendall et al. 2013), these studies demonstrate that campaigning works, but vary either the message or the method of delivery, not both. In our study, varying both message and method within the same election allows us to identify the mechanism behind the effectiveness of campaigning, an activity which relates to the more general question of whether any advertising is primarily informative or signaling.

The results from this research are important for several reasons. First, studying the effect of face-to-face interactions in political campaigning provides the opportunity to test whether such interactions have an effect in the future and on actions that are secret, such as voting.<sup>5</sup> Second, persuasion is present in many economic activities, including political campaigning,

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<sup>3</sup> See Jacobson (1978) for early work on campaign activity and Stratmann (2005) for a general review.

<sup>4</sup> Huber and Arceneaux (2007) use the mismatch between media markets and state boundaries as a natural experiment to examine television advertising's effect in the 2000 U.S. presidential contest. They find that voters learn little about the candidate's policy positions from advertising, suggesting it is not content that drives persuasion. Gerber et al. (2011), by using regular tracking polls to measure the effect of television and radio advertising in a primary election, also find evidence that the campaign did not give voters information with which to update prior beliefs, as the effect of advertising fades soon after the initial exposure.

<sup>5</sup> In general, face-to-face interactions have economic value. Eckel and Petrie (2011) find that people are even willing to pay money to be in a face-to-face interaction that involves trust. DellaVigna et al. (2011) show the importance of social pressure on charitable giving decisions. Social pressure and social preferences, however, are less likely to play a role in circumstances such as voting. First, for many charities, there is broad agreement on what the socially desirable activity is (i.e., give to the charity). Among voters, there is disagreement over which candidate or party is the socially desirable choice. Second, even if there were broad agreement on the desirable candidate choice, the voter has an "out" unavailable to the donor: to pledge support now (at the door), and renege later (in the ballot box).

charitable fundraising, and selling products, so our results have broad implications. Identifying the mechanism of persuasion, method or message, contributes to our understanding of how persuasion might work in diverse settings. The final reason is practical. Campaigning by candidates is costly, and there is both academic and practitioner interest in measuring the magnitude of the effect of canvassing on voter support.

To have some idea of which aspect of campaigning might be more salient, we turn to several theories for guidance. Theories of spatial competition suggest that direct information transmission of policy positions (alone) is what matters (Dewan and Shepsle 2011, for a review). Accordingly, candidate visits are as effective as a well-designed piece of political literature provided the content transmitted is the same. Other theories, such as costly signaling (Coate 2004b, Potters et al. 1997), improving voter recall (Goldstein and Gigerenzer 2002), or reducing social distance between voter and candidate (Hoffman et al. 1996), would suggest that personalized interaction with a candidate or his campaign is what matters.<sup>6</sup> In this case, how the campaign interacts with a voter is more important than what it says.

Our field experiment is designed to distinguish between these two broad explanations. We conducted the experiment in a 2010 general election for local office in a Midwestern state with a Democratic candidate who campaigned among both likely partisan supporters and voters unaffiliated with any political party. The candidate varied both his message—a pamphlet with a political message indicating the candidate’s ideology or with a short how-to-vote guide—and his campaign method—leaving the pamphlet at the door or delivering it personally. Key to the experimental manipulation was the candidate’s behavior when the message was delivered

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<sup>6</sup> Exposure to a candidate would increase name recognition, and even a brief introduction reduces social distance between the candidate and voters. For there to be a separating equilibrium in campaigning method, however, it must be the case that they are cheaper for a “better” candidate than they are for a worse, such that they are only worth pursuing (or pursuing in sufficient quantity) for the higher quality candidate (Potters et al. 1997).

personally: at each house, he introduced himself, requested the voter's support, asked if the voter had any questions, gave the voter a pamphlet, and left. By avoiding additional conversation with (all but a handful of) voters, we ensure that the primary distinction between the two delivery methods is the voter meeting the candidate. Also, because the experiment was conducted during a general election, we can test the effect of persuasion on both likely partisan supporters as well as unaffiliated voters. This design element turns out to be crucial in interpreting the results.

Our results are intriguing. We find that the candidate's presence influences voters, but find no evidence that revealing a political position does so. Voters canvassed by the candidate are roughly 20 percentage points more likely to vote for the candidate relative to the control group, conditional on voting. There is no significant difference in voter support between the two messages. It appears that the candidate swayed voters through a single interaction that took less than a minute.

This result is genuine persuasion, and not due to motivating more of the candidate's partisans to go vote. We know this for two reasons. First, we find that the effect of canvassing on voter support is largest among voters lacking a partisan affiliation. These voters were *ex ante* less likely to support the candidate than partisans. Canvassing these unaffiliated voters increased the likelihood that they voted for the candidate by a significant, and large, 29 percentage points, while canvassing partisans produced a statistically insignificant 9 percentage point increase in support.

Second, we measure voter turnout as well as voter support, and find that the campaign lacked any meaningful mobilization effect. Indeed, the candidate's campaign decreased voting in some treatment groups. Voters who receive the how-to-vote pamphlet, whether lit-dropped or from the candidate's hand, are significantly less likely to vote, and the effect is larger when the

candidate hand delivers the pamphlet. Looking more deeply, we find the negative impact of the how-to-vote pamphlet exists only among voters that are *ex ante* less likely to vote, suggesting the information in the pamphlet made voting seem more costly to them. These results, taken together, show that while we did use a message that affects voter turnout, the messages we used did not affect voter support. Importantly, we confirm that the increase in voter support from canvassing is not due to a reduction in turnout of voters who would have been more likely to oppose our candidate. As we show, the magnitude of the change in voter support is simply too large to be explained by selection.

Models of campaigns as affairs in which voters learn and react to candidates' policy positions are inconsistent with our findings.<sup>7</sup> The voter turnout results indicate that voters do pay attention to the information on the pamphlet, so it does not seem to be an issue of inattention. That is, the political message alone did not meaningfully impact voter support, but not because voters did not read it.

Our study tests two common types of messages in political campaigns, however we cannot conclude that all persuasive political messages are therefore unimportant. They may be unimportant in this case or in elections such as these—which are less visible to voters but no less important for policy. Instead, our results provide important first evidence of the effects of common persuasive political messages.

There are several explanations consistent with our result that personal contact has the strongest persuasive effect. The interaction between candidate and voter could serve to lessen social distance. The impact, however, is quite large for a five-sentence introduction.

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<sup>7</sup> In models such as Coate (2004a) and Ashworth (2006), where voters are not aware of candidate ideology without campaigning, campaigning is how voters learn candidates' ideology and also the inducement for parties to select moderate candidates with greater probability. Unlike simpler models of spatial competition, the candidates are only moderate probabilistically, and so campaigning transmits genuinely new information to voters.

Alternatively, voters may use information from the candidate's appearance and demeanor to update prior beliefs regarding the candidate, although this implies voters' preferences *ex ante* favored his characteristics. Finally, the candidate appearing on the voter's doorstep may signal candidate quality, implying low quality candidates find it difficult to campaign in person.<sup>8</sup>

Our paper makes several important contributions. First, we show that political persuasion is more than having a persuasive message. Personal contact with the candidate seems to be very important in the decision of which candidate a voter chooses. Second, as both theory and intuition would suggest, persuasion occurs amongst those who are identifiably persuadable. Support for the candidate is over 50 percent higher among canvassed unaffiliated voters compared to unaffiliated voters in the control group. Among partisan voters, the effect of personal characteristics is much smaller.

Finally, our paper contributes to literatures in both economics and political science. The first is the growing empirical economic literature on persuasion through media and media bias (DellaVigna and Kaplan 2007, Gentkow and Shapiro 2010), in charitable fundraising (DellaVigna, List and Malmendier, 2009; Landry et al, 2006; among others), and in markets (Bertrand et al. 2010). Different from other studied environments, however, the persuadable action in our study is done in secret (voting), and we find a strong effect of personal contact.

The second is the experimental literature on voter turnout (Green and Gerber 2008, for a quadrennial review). Several recent efforts, including our own, explore the effect of varying a campaign's message and method—or person—of delivery (Dewan et al. forthcoming, Kendall et

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<sup>8</sup> A previous experiment (Potter and Gray 2008) that attempts to examine a costly signaling explanation for campaigning does not find large differences in voter behavior between the high and low cost campaign materials, but does not consider different cost methods. The lack of difference between treatments, however may be due to an insufficient cost increase between the two material types (e.g., between a campaign pen and a campaign pencil).

al. 2013).<sup>9</sup> Our paper presents the first randomized field experiment to measure the effect of the candidate himself campaigning on voter turnout and vote choice in a general election. Unlike the previous experiments, however, which used volunteer and paid canvassers, we find a demobilizing effect from candidate canvassing. Our results also add to the literature on the effect of partisan campaigning on both turnout and persuasion (e.g., Arceneaux 2007, Arceneaux and Kolodny 2009, Arceneaux and Nickerson 2009, Gerber 2004, Gerber et al. 2011, Gerber et al. 2009, Nickerson 2007).

The paper is organized as follows. Section 2 presents some background material and the hypotheses we generate from it. Section 3 presents the experimental design. Section 4 describes the results. Section 5 contains an examination of the heterogeneity of our treatment effects as well as several robustness checks. Section 6 concludes.

## **2. Background and Hypotheses**

Candidates can use their campaign messages to change estimates of quality and position.<sup>10</sup> Candidates can state qualifications and experience, but can only reveal key personal attributes indirectly through costly signaling (Coate 2004b, Ashworth 2006, Potters et al. 1997). A separating equilibrium exists in which high quality candidates campaign (or campaign more) and low quality ones do not (or campaign less), provided that candidates with higher quality have lower marginal costs of campaigning and the cost the lower quality candidate would incur to campaign (or campaign more) is not compensated by the greater likelihood of victory (Potters et

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<sup>9</sup> Dewan et al. (forthcoming) perform a field experiment during a 2009 Vancouver referendum on the adoption of the single transferrable vote; they vary the person endorsing the proposition on the campaign literature and the argument in support of the referendum, as well as the identity of the (non-candidate) canvasser. Kendall et al. (2013) conduct their field experiment during the 2011 mayoral campaign in Arezzo, Italy; they vary the incumbent's campaign message between one highlighting ideology and one emphasizing valence (i.e., competence) and also the method of delivery (direct mail or telephone calls from the campaign). Both contributions vary both the message and the method of delivery, but neither involve the candidate himself campaigning, as in Arceneaux (2007).

<sup>10</sup> As our candidate engaged in no "negative" campaigning (references to his opponents' quality or position), we focus on messages regarding the candidate's own quality and position.



al. 1997). Such an equilibrium is reasonably likely to exist in an environment such as ours. Going door-to-door to talk to voters requires perseverance and extroversion, attributes that people generally favor in others and that lower the cost of campaigning.<sup>11</sup> In equilibrium, voters who receive (costlier) campaign messages revise upward their estimate of candidate quality and are more likely to support the candidate.<sup>12</sup>

Candidates can also give information on their position to voters. In spatial models of voting (Dewan and Shepsle 2011, for a review), candidates improve their likelihood of winning by positioning themselves closer to the median voter.

If campaigning works primarily through quality revelation (costly signaling), then the method a candidate uses to campaign will trump his message. Costlier methods—such as candidate door-to-door canvassing, irrespective of the other information transmitted—will garner more support relative to less costly methods (pamphlets) or not campaigning at all. Which message a voter receives will not matter. If on the other hand, campaigning works primarily through candidates revealing their position, then the method of contact is important only inasmuch as it draws attention to the message.<sup>13</sup>

Quality signaling is not the only explanation for why the method of delivery alone would persuade voters. For many down-ballot races, voters who go to the polls have little information on any candidate. Campaigning lets voters know that the candidate exists; voters may use a

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<sup>11</sup> Meirowitz (2008) models voters as valuing the effort candidates put into running for office, but not as a signal. Candidates in his model have different marginal costs of effort, which is akin to having different levels of quality.

<sup>12</sup> How a candidate chooses to campaign is also a signaling device. Highly personal campaigning—such as door-to-door campaigning by the candidate—may serve to reveal indirectly attributes of the candidate’s character that voters value (hard work, valuing constituent contact, or so on). Lipsitz et al. (2005) report on a survey and focus groups of voters during the 2002 California gubernatorial election in which voters express a desire for more direct observation of the gubernatorial candidates themselves—such as in debates or forums—so voters can easily “get a sense of the candidates” (pp. 346). A local election environment such as ours is ideal for fulfilling such a desire by the candidate himself. At a minimum, a candidate who does so reveals that he has nothing to hide from the voters.

<sup>13</sup> Campaign method could still matter if it is easier to ignore some campaign techniques than others, due to voters’ limited attention or interest.

recognition heuristic (Goldstein and Gigerenzer 2002) to infer that candidates they haven't heard of would probably make a poor choice. Campaigning also gives voters a little more information with which to update their previous beliefs. But Bayesian updating only predicts the voter will have *more precise* views given more information, not that these views necessarily favor the candidate. For updating on the new information to be the mechanism behind persuasion, the information revealed must lead voters on net to *improve* their opinion of the candidate.

Finally, persuasion may occur through lessening social distance. Just as individuals in dictator games give more to those with whom they have a perceived bond or relationship (Hoffman et al. 1996), voters may be more inclined to give their vote to those with whom they form a relationship, such as through a brief introduction

Given the above theoretical discussion, we pose several hypotheses regarding the effect of our experimental manipulation of the candidate's campaign on voter behavior. When the voter receives a message from a campaign asking for her support, either through literature or from the candidate personally, it inevitably reminds the voter of the election. This serves to lower the cost of voting, and we expect it to raise voter turnout relative to voters not contacted. As a visit from a candidate is both more memorable and, unlike lit-drops, means the voter definitely received the message, candidate canvassing should increase voter turnout relative to lit-drops.<sup>14</sup> Thus, our **first hypothesis** is that voters in treated households have higher turnout rates than voters in the control group, and that voters in candidate-canvassed households have higher turnout rates than those that receive literature alone.

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<sup>14</sup> There is also the issue of civic duty. Meeting candidates may create stronger feelings of civic duty as the voter now has more direct interaction with the political system, increasing voter participation. The self-serving nature of the candidate's visit, however, may fail to prime voters' sense of civic duty or even reduce it. Thus, theory provides no hypothesis for civic duty.

To test the effect of political messages on voter turnout, we modify the content of the candidate's message from one in which his platform is explicitly mentioned to a message explaining how to vote. While the candidate says the same thing to all canvassed voters, each pamphlet may have a different effect. Providing informational content on how to vote seems to lower the cost of voting, but the information may lead voters to frame voting as complicated or inconvenient. And as prior empirical research (Green and Gerber 2001) finds no stronger turnout effect using messages with more content about how to vote (relative to civic duty messages), experience also provides no strong hypothesis.

The effect of the political pamphlet on turnout is also ambiguous. While it reminds voters of the election and reduces the cost of voting, the pamphlet asks voters for their vote. This may diminish voters' sense of civic duty, reducing voter turnout. It is important to emphasize that, as voters are very unlikely to be pivotal, the messages should not have a meaningful impact on whether they vote, but only on whom they support (conditional on voting). Therefore, our **second hypothesis** is that the effect of the messages will be ambiguous on voter turnout.

We now consider the campaign's effect on voter choice. Candidate canvassing is a costly form of campaigning which may serve to signal quality. Lit drops are less costly to a campaign and so are less likely to signal quality to voters.<sup>15</sup> The difference in cost leads us to our **third hypothesis**: we expect a higher percentage of voters in canvassed households to vote for the candidate relative to lit-dropped and control households, and lit-dropped households to vote at higher rates for the candidate than control households.

If voters are also (or only) influenced by the position of candidates, the campaign solely gains votes through revealing his position. The political pamphlets are designed to make the

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<sup>15</sup> Voters cannot observe who leaves literature at their household without knocking but do know when they've spoken with a candidate.

candidate appear ideologically moderate for his left-leaning district, while the how-to-vote pamphlets lack information that would help voters determine the candidate's position.<sup>16</sup> Thus, our **fourth hypothesis** is that if political position drives voter support, vote share will be higher in the political pamphlet treatments than in the how-to-vote treatments and the control.

We turn now to a more detailed discussion of our design.

### **3. Experimental Design**

The experiment took place in a 2010 election for county legislature in a Midwestern state. The campaign ran concurrently with the 2010 general election. The legislature is comprised of nine three-member districts in which one or two seats are up for election every two years. The candidate was one of two Democrats running for two open seats in one district. One Democrat was the incumbent, and the non-incumbent Democratic candidate embedded this experiment in his campaign. Two Republicans also contested these seats. Table 1 presents some summary information on the registered voters in the district and past election results for the office in that district. Democrats have held all three seats in this district since 2002, when the county legislative districts were last redrawn.

We conducted the field experiment among the candidate's general election target population. The candidate decided to concentrate his campaign among Democrats and voters not affiliated with any party, all of whom were reasonably likely to vote. Using voter file data, we first classified voters by party affiliation on the basis of the frequency with which they participated in Democratic and Republican primary elections using an algorithm developed by

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<sup>16</sup> Voters who receive the how-to-vote pamphlet may infer that were the candidate more moderate, he would have indicated as such in his campaign, leading them to conclude that the candidate is not moderate. See Wittman (2008).

the county party.<sup>17</sup> We then constructed a probabilistic model of voting in the 2006 midterm election using voters' demographics and voting behavior leading up to the election (age and age squared in 2006, sex, whether the individual voted in the three previous elections, and whether they voted in a party primary in 2006). We applied the coefficients of this model to the voters' 2010 demographic characteristics and voting histories to estimate each voter's likelihood to vote in the 2010 midterm election.<sup>18</sup>

After predicting individuals' turnout likelihood, we averaged the predictions within households and included only those households where the average likelihood to vote of the registered occupants exceeded 30 percent. We then applied the following additional cutoffs. To avoid mobilizing the opposition's supporters, we excluded all households where a Republican voter resided. We used a private address verification service on the voter file and removed all voters who had moved out of the district. Finally, we removed households with four or more voters, as these were considered unlikely to be occupied by all voters listed in the voter file.<sup>19</sup> These restrictions gave the candidate the largest possible target population that he felt able to reach during the campaign.<sup>20</sup> Tables 2a and 2b present information regarding the target

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<sup>17</sup> Details available upon request. In brief, Democrats (Republicans) are those who always or frequently participate in Democratic (Republican) primary elections, while unaffiliated voters participate in neither or switch frequently between the major party's primary elections.

<sup>18</sup> We performed the same estimation techniques on the 2002 data to predict voter turnout in 2006, and found that our predicted likelihood to vote was highly correlated with voters' actual decision to turn out ( $\rho=0.68$ ). See Brox and Hoppe (2005) for a discussion of such models and their accuracy in predicting voter turnout.

<sup>19</sup> This step eliminated 303 households out of about 7,100 in the district. Many of these addresses likely have fewer voters living there than indicated in the voter file, such as parents with adult children who have yet to update their registration record, or apartments with high turnover.

<sup>20</sup> Given our sample size, we considered the *ex ante* power of a test of means between the control and any one of our treatment groups. Comparing the control group to the smallest treatment group (*Litdrop Political*), and assuming the control group's rate of turnout is 50 percent, the smallest difference in turnout that we can detect between the two groups at  $p=0.05$  with a power of 0.80 is roughly 7 percentage points. This is large, but not unheard of, for mail or leaflets, and entirely reasonable for door-to-door canvassing (Green and Gerber 2008). Clearly, then, the power of our tests with the survey data, in which our sample is much smaller, is much lower *ex post* than we would desire. We thank an anonymous reviewer for asking us to address this issue.

population aggregated at the household and individual level, respectively. The tables offer a first check that our random assignment to treatment was effective.<sup>21</sup>

We have a 2x2 design that varied method of delivery (face-to-face canvassing or literature-drop) and pamphlet message content (political or how-to-vote information). The candidate either attempted to talk to the targeted voters personally (canvass) or left literature at the household without contacting the voter (lit-drop) in the weeks leading up to Election Day. There were two types of pamphlets: one provided information on how, when, and where to vote (vote info) and the other provided information on the candidate's platform (political). Neither pamphlet explicitly mentions the candidate's political party.<sup>22</sup> The pamphlets share an identical front, with the content difference on the back. Figure 1 presents the full color version of the front of the pamphlets, and the respective back of each pamphlet. Figure 2 displays the treatment design, the number of voters assigned to each treatment, the number of voters at the contacted households, and the rate of voter turnout for voters in each treatment. The candidate ordered the pamphlets printed in black and white on green cardstock, the signature color of his campaign.

The treated households receive one of four treatments: canvass with the political pamphlet (*Canvass Political*), canvass with the how-to-vote pamphlet (*Canvass Vote Info*), lit-dropped political pamphlet (*Litdrop Political*), or lit-dropped how-to-vote pamphlet (*Litdrop Vote Info*). We use a completely randomized assignment to treatment on the household level: each household had an equal probability of being in the control or one of the four treatment

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<sup>21</sup> While we randomly assigned households to treatments and the control group, there are small differences in average characteristics. Voters in households in the control group have a slightly higher predicted likelihood to vote than the canvass treatment groups. We show in the appendix that households with high average vote likelihood are slightly less likely to be assigned to the *Canvass Political* treatment than the control group. As such, we control for covariates when estimating treatment effects.

<sup>22</sup> This was intentional for both the campaign and the experiment. Even though the district is very Democratic, the candidate did not want to dissuade Republican-leaning independent voters from talking to the candidate by immediately learning the candidate's party affiliation. We did not want voters to select out of treatments due to partisan cues as well.

groups. In addition to the treatments, all households, including the control group, received a single mailing from the candidate in the last week of the campaign.<sup>23</sup>

Administration of the *Canvass* treatments was straightforward. The candidate knocked on a household's door and asked to speak to any registered voters present. He then delivered the following short introduction to available voters: "Hello, my name is George Mason.<sup>24</sup> How are you? I'm running for County Board, and I'm here today to ask if you have any questions about my campaign or ideas for our community, and to ask for your vote this Election Day." The candidate dressed professionally, delivered the same script to all canvassed households, and avoided additional conversation with canvassed voters. Aside from differences in pamphlet content, the only additional (direct) information voters received was a 15-second introduction to the candidate.

For the *Litdrop* households, the candidate or a volunteer left the literature in a conspicuous place (e.g., folded through the handle of the front door, stuck in the edge of the mailbox). The candidate had a few volunteers who helped him by leaving literature at households while he canvassed. The volunteers understood not to talk to voters and to maximize the speed with which they delivered literature. Neither the candidate nor volunteers reported any interactions with voters when lit-dropping.

The candidate conducted his campaign from late August through late October 2010. After developing the targeted population list and the treatments, the authors generated walk lists for each precinct and a randomized list of the precincts in the district. The district contains eleven precincts. Each day the candidate campaigned, he consulted the randomized list and walked some streets of the precinct on the list. As Nickerson (2006) finds that the timing of GOTV

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<sup>23</sup> As such, we are measuring the effect of additional costly campaign activity relative to a single piece of mail.

<sup>24</sup> Name changed to preserve candidate anonymity.

canvassing impacts its effectiveness, we randomized the order in which the candidate approached neighborhoods to ensure that no neighborhood or precinct systematically received their assigned treatment closer to the election. The candidate could not cover an entire precinct in a single attempt, so he started a second pass in a new part of the precinct when coming through the list the second and subsequent times. In the final two weeks of the campaign, the candidate continued to rotate randomly through only those precincts and streets with many not-yet-contacted households remaining.

The candidate campaigned between two and four hours per day, and four to six days each week of the campaign. The candidate made multiple trips to each precinct and several passes down each street throughout the experiment. For each household, he logged his first attempt to contact voters, the date of successful contact at *Canvass*-assigned households, and the date when he or a volunteer delivered literature to a *Litdrop*-assigned households. Provided a candidate could gain access to a *Litdrop*-assigned household, he delivered the treatment on the same day as the first attempt. For *Canvass*-assigned households, however, the candidate sometimes did not reach any person at the house on the first attempt. As such, it sometimes took multiple attempts before the candidate contacted a voter, though at no time did the candidate contact voters at a single household more than once. The candidate adhered to the experimental script, and reported that three voters out of several hundred households canvassed desired to continue the conversation beyond his short speech.<sup>25</sup>

It was important that the candidate followed the protocol. If he “tried harder” to win over unaffiliated voters relative to his own partisans or persuaded those with a low likelihood to vote to participate more than those already likely to vote, it would be difficult to interpret our results. To avoid this, we created voter lists for the candidate containing only the household address, the

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<sup>25</sup> Unfortunately neither we nor the candidate recorded which voters these were.



treatment assigned to the household, and the names of the voters in the household with their age and sex. No information was provided on voter affiliation, so the candidate could not condition his behavior on this.

Another way in which the candidate could have abandoned the protocol was to contact as many voters as possible, including those not on the walk list (i.e., those in the control). This would have been counter-productive. Recall that we restricted the target population, per the candidate's instructions, to households with likely voters who were not actively predisposed against him. Households not in this population were either very unlikely to vote or very likely to vote for the opposition. As there were many more of these households, as well as households with no voters at all, relative to the few control group households, spending time on voters not on the walk list would have been very inadvisable.

Finally, the candidate could have abandoned the protocol by trying to canvass the houses assigned to the lit-drop, or to lit-drop those houses that were assigned to a canvass treatment but never answered the door. We have several reasons to believe this is not the case. First, the candidate chose to work with us, in part, due to a genuine curiosity about “what works” in campaigning. Second, the candidate spoke daily with one of the authors about the campaign and kept us abreast of contact rates, issues with locked households, and so on. Finally, during a single day of canvassing late in the campaign, the candidate did decide to depart from the treatment plan and lit-drop households assigned the canvass treatment that he could not reach. After a few minutes, however, he contacted the authors, and promptly discontinued the practice.<sup>26</sup>

The final element of the experimental design included a post-election phone survey. This survey was designed to obtain information on voter choice and is discussed below in more detail.

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<sup>26</sup> The candidate lit-dropped 12 such households (6 in each of the canvass treatment groups), but then *realized that this could hurt the experiment* and contacted the authors. Either controlling for or removing these households from the sample has no effect on the results.

It was conducted in the week immediately following the 2010 election (the Appendix contains the survey script). To obtain information on voter turnout, we acquired the voter file from the County Board of Elections. We turn next to the results.

#### 4. Results

We begin this section with data on experimental execution and the election. Results on voter turnout and voter choice are addressed in the next sections. Table 3a shows the contact rates by treatment. The candidate managed to reach a voter at 59 percent of *Canvass*-assigned households, and left literature at roughly 90 percent of *Litdrop*-assigned households. The candidate's district includes many multi-family dwellings and apartment complexes, and so the candidate could not access voters in all such housing due to locked doors or no solicitation policies. In these cases, we *ex post* removed all households in the experiment at that address (i.e., that building) from the control and treatment groups. The inability to gain access costs us 256 households (310 individuals), or roughly 9 (7) percent of the sample of households (voters).<sup>27</sup> Table 3a shows the contact rates with and without these locked households removed.

Table 3a also shows the average number of days prior to the election that each treatment was successfully completed by the candidate. Because reaching households for a face-to-face meeting often took multiple attempts, while a lit-drop was always completed on the first attempt, the average *Canvassed* household received its assigned treatment approximately 10 days closer to the election than the average *Litdropped* household. In the Discussion section, we present robustness checks on our main results to make sure the timing of the treatment delivery is not driving the results. It is not.

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<sup>27</sup> Retaining these voters for the voter turnout analysis does not change our conclusions. We excluded locked households from the list of households to contact for the survey.

Table 3b presents the election outcome. Both Democratic candidates prevailed; the cooperating candidate won overwhelmingly. He received about 33 percent of the ballots cast, and was the only candidate to receive more votes than there were abstentions in the race. He was also the only candidate to receive the support of a majority of participating voters. With these outcomes in mind, we turn to an examination of voter turnout and voter choice.

#### 4.1 Voter Turnout

Table 4 presents OLS regression results of voter turnout across treatments. The first three columns present the unconditional effects. Of the four treatments, only *Canvass Vote Info* yields a statistically significant difference with the control group: turnout is lower in this treatment group than in the control by 5.8 percentage points. Also, *Vote Info (Canvass)* significantly lowers rates of voter turnout when pooling across delivery method (or content). All treatments have lower levels of turnout than the control group, with the two *Vote Info* treatments having the lowest, but not all are significantly different.

Columns 4 through 6 of Table 4 include several covariates that may affect turnout, including neighborhood level characteristics and campaigning by the other candidates in the district.<sup>28</sup> The negative effect of *Canvass Vote Info* is somewhat smaller but remains significant in column 4. *Litdrop Vote Info* also has a weakly statistically significant effect on turnout in column 4, reducing it by 3.6 percentage points. *Canvass* as a method continues to reduce voter turnout relative to the control, but the effect is smaller (3.2 percentage points) and weakly statistically significant (p-value=0.097). And pooling over messages (column 6), we find that

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<sup>28</sup> We include party affiliation, predicted likelihood to vote, sex, age, and the number of other voters in the household (available from manipulation of the voter file). The other Democratic candidate in the race provided us with a list of households he targeted, which we include as a control as well. Using the 2010 U.S. Census redistricting data at the block level, we add the percentage of nonwhite residents in a voters' neighborhood, defined as his or her Census block, as a proxy for differences across neighborhoods. Per a conversation between the cooperating candidate and one of the Republicans, we learned that the Republicans targeted their campaign activities at the precinct level. The results presented below are unaffected by the addition of precinct-level fixed effects.

*Vote Info* still significantly reduces voter turnout by 4.1 percentage points (p-value=0.028). The covariates also have the signs we would expect.<sup>29</sup>

The results in columns 1 through 6 are intent-to-treat (ITT) effects; in columns 7 through 9, we employ assigned treatment as an instrument to recover average treatment-on-treated (ATT) effects.<sup>30</sup> It is important to note that the ATT effects do not mean the same thing for *Canvass* and *Litdrop* treatments. The ATT effect for canvassing measures the average effect for actually being canvassed by the candidate. As we never know with certainty that a household receives our literature when lit-dropped, however, the ATT effect for a lit-drop is the effect conditional on the candidate having left literature at the voters' household, not that the voter received and read this literature. The effect of *Canvass Vote Info* is quite large, reducing turnout by 7.4 percentage points, and *Litdrop Vote Info* reduces voter turnout by 3.6 percentage points, though the latter effect is weakly significant (p-value=0.093). As in column 5, column 8 shows that pooling by delivery methods yields weakly statistically significant effects of canvassing. The largest and most consistently significant demobilizing effect comes from the pooled *Vote Info* treatments which yield an ATT effect of -5.1 percentage points.

In sum, we find no support for our first hypothesis that giving voters additional information on how to vote increases voter turnout. We did not have an explicit hypothesis on the difference in effect between the two messages, though in our experiment providing the how-to-vote information reduces voter turnout relative to the control. While the result seems counterintuitive, it is consistent with the *Vote Info* pamphlet raising the cost of voting, perhaps

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<sup>29</sup> The strong positive coefficient on the other Democratic candidate's mail is likely due to the more restrictive selection criteria he used to make the mailing list, and his use of a voter file that was "cleaned" closer to the election by both state and party officials.

<sup>30</sup> Because voters may be unreachable due to unobservable characteristics that also impact whether and for whom they vote, estimating the ATT effect of treatments using only the observation of whether a household received the treatment can bias the coefficients.

by making the process of going to vote seem difficult or confusing. We examine this explanation in more detail in the Discussion section. Given the strong effect of the how-to-vote pamphlet, we surmise that the negative effect of canvassing is likely due to the voter paying more attention to the pamphlet when hand delivered. Finally, when we pool across messages, only the effect of the *Vote Info* message is different from zero, providing evidence that at least some voters read the messages. This is important for the voter choice results that follow. It implies that finding no difference in support between messages is not due to inattention, but to the messages' lack of influence over voter choice.

#### **4.2 Voter Choice**

We conducted a post-election survey in the week immediately following the 2010 election to find out who voters chose. Using a private phone verification service, we obtained phone numbers for 1,709 households (2,576 individuals), or about 59 (57) percent of the target population. Removing those households where the candidate could not reach any addresses due to locked buildings left us 1,586 households (2,437 individuals), or about 55 (54) percent of the target population. We hired a private survey research company to survey individual voters at all households with verified phone numbers. For households with multiple voters listed, we randomized the order in which the survey company attempted to speak with the voters. The company managed to reach individual voters at 918 households, 611 of which (66 percent) consented to the survey. When asked whether they voted, 488 responded to the question, and 413 of these individuals indicated they voted. Of the 413 who indicated that they voted, 212 indicated for whom they voted, for an ultimate overall response rate of 13 percent.<sup>31</sup>

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<sup>31</sup> Our response rate is similar to those in other surveys of a comparable nature. According to the Pew Research Center (<http://www.people-press.org/2012/05/15/assessing-the-representativeness-of-public-opinion-surveys/>), the average contact rate (percent of sampled household successfully contacted), cooperation rate (percent of contacted

Table 2c contains the demographics for the survey respondents. We restrict this to the 191 voters who actually voted as indicated in Count Board of Elections voter file.<sup>32</sup> Unsurprisingly, they are older, more likely to be Democrats, and are *ex ante* more likely to vote than the voter sample generally. We code a voter as having voted for the candidate if they replied that they voted for the candidate, even if they could not recall whether they voted for another candidate as well. We code a voter as not having voted for the candidate if the voter recalled voting for at least one other candidate and not our candidate, even if the voter could not recall whether he voted for more than one candidate. Restricting the analysis below to those voters who recall completely who they voted for serves to strengthen the results.<sup>33</sup>

#### 4.2.1 Validating the Survey

Because we cannot possibly verify if people are telling the truth about who they voted for, before we proceed to the experimental results on voter choice, we check that our survey results are a good representation of actual voter behavior in the election. To do so, we use the actual precinct-level voter turnout by partisan affiliation and election results to calculate bounds on all four candidates' performance among Democrats and unaffiliated voters. Comparing these bounds to our survey results serves as a validation mechanism. We display these bounds and our survey results in Table 3c.

To calculate the bounds for each precinct, we calculate the minimum and maximum fraction of the vote the candidate would have received from each type of voter based on the following assumptions. When calculating lower bounds for a candidate's own party support and

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households that yielded an interview) and response rate (percent of sampled households that yielded an interview) of political surveys are 62%, 14% and 9%, respectively.

<sup>32</sup> Of the 212 respondents who said they voted, only 191 actually voted according to the county voter file.

<sup>33</sup> We have also expanded the analysis to include those who voted but do not recall for whom as not voting for the candidate. These results are qualitatively similar though not as statistically significant as those presented below. They also imply lower (higher) levels of support for the candidate among Democratic (unaffiliated) voters than are consistent with the bounds analysis in Table 3c. These results are available upon request.

unaffiliated support, we assume a rate of partisan cross-over voting from the opposition of 10 percent.<sup>34</sup> When calculating lower bounds on own party or other-party support, we assume that the Democrats receive 58 percent of the unaffiliated support (based on estimates using previous election results). Finally, to form the district-wide lower (upper) bound for each candidate and type of voter, we take the maximum (minimum) of the precinct lower (upper) bounds.<sup>35</sup> Table 3c compares our calculated bounds to the survey results. Our results fall within the bounds of how voters actually voted, given our assumptions, in all but one case. This gives us confidence that our survey responses are indeed an accurate description of voters' behavior in the election. We now proceed to examine the results from the survey data.

#### **4.2.2 Voter Choice Results**

Table 5 presents OLS regressions of the effects of voting for our candidate on our treatment variables. The first three columns show that candidate canvassing increases support for the candidate relative to the control group by roughly 15 percentage points and lit-drops yield about 9 percentage points more support, though the latter is not statistically significant at conventional levels. Recall that our third hypothesis was that both *Canvass* and *Litdrop* would raise voter support relative to the control group, which they do, though not statistically significantly in the latter case. We also hypothesized that the *Canvass* treatment would raise support relative to *Litdrop*; it does, though the difference between methods of contact is not statistically significant among all voters.

There are also no significant differences across message treatments. If political position drives voter support, providing a moderate (i.e., near the ideological median) message should

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<sup>34</sup> Such levels are not uncommon in exit polling for congressional races. There is not, to our knowledge, any data on the rate of crossover for local races.

<sup>35</sup> This last step makes the assumption that the expectation of voter support is orthogonal to the precinct. This is a strong assumption, but as the bounds do not cross in any case, it is not rejected in our data. We have calculated bounds using weaker assumptions, and our survey results are consistent with these as well.

have increased support relative to a message without policy content. We do not find evidence for this.

In columns 4 through 6 of Table 5, we add several covariates to improve the estimate of the treatment effects. The *Canvass Vote Info* treatment and canvassing overall maintain both their direction and statistical significance: voters in the *Canvass Vote Info* treatment are 16 percentage points more likely to vote for the candidate than those in the control group, and voters in the pooled *Canvass* treatments are still 14 percent more likely to vote for the candidate than the control. This is equivalent to half the effect of being a Democrat, which raises the probability of supporting the candidate by 30 percentage points.

In columns 7 through 9, we estimate the ATT effects of the campaign.<sup>36</sup> Being canvassed by the candidate, irrespective of message, increases the likelihood of supporting the candidate by roughly 21 percentage points. As with the estimates in columns 5 and 6, the strength of the canvassing result is driven primarily by the *Canvass Vote Info* treatment. And though we cannot reject equality between the coefficients on the two canvassing treatments even in column 7 ( $\chi^2(1)=0.79$ , p-value=0.37) the ATT effect for *Canvass* is different from that of *Litdrop* ( $\chi^2(1)=3.82$ , p-value=0.05).

In sum, while we find no robust evidence that lit-drops of either type increased voter support, we do find support for our hypothesis that canvassing has a strong persuasive effect on voters. We turn now to a discussion of these results.

## 5. Discussion

Our results present a mixed picture of candidate campaigning. On one hand, the candidate's campaign lowered voter turnout among the targeted voters. This result runs contrary

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<sup>36</sup> The candidate managed to deliver literature to all of our survey respondents in the *Litdrop* treatment groups, and as such there is no difference between ITT and ATT for those treatments.



to the findings of most previous studies of nonpartisan and partisan door-to-door canvassing by volunteers and paid staff (see Green and Gerber 2008, for a review). On the other hand, door-to-door candidate campaigning was a powerful mechanism of persuasion in the campaign, increasing the likelihood a voter supports the candidate by 20 percentage points, which is consistent with our hypotheses based on recognition heuristics and costly signaling and also with previous findings in a primary election (Arceneaux 2007). Below, we examine whether there is any heterogeneity in our treatment effects. For both turnout and vote choice, we find differences in response to the treatments along specific and intuitive divisions within the treated groups.

### **5.1 Voter Turnout**

Our main results are that voter turnout did not increase among the targeted population and significantly decreased in the *Vote Info* treatments. That voter turnout is lowest in the *Vote Info* treatments but is not significantly affected by the *Political* message is consistent with raising the cost of voting with the *Vote Info* message.

We examine this more closely. The information we provide on how to vote is probably well known by anyone who votes regularly and would not greatly influence their turnout. Registered individuals with little or no experience at the polls, on the other hand, may not always remember when and where to vote, nor whether they require identification. That is, despite our intentions, the *Vote Info* message could have made voting seem more costly to these voters without affecting the turnout of highly likely voters: our treatment could have heterogeneous effects depending upon the recipient's *ex ante* likelihood to vote.<sup>37</sup>

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<sup>37</sup> The reader might ask what element(s) of the *Vote Info* content served to reduce turnout. We speculate that it may have been the explanation of the identification requirement, which reads (in part) as follows: “You always need government-issued photo ID for early voting, but only need ID to vote on Election Day if your voter registration card says so.” We consulted with the local Board of Elections (BOE) to provide short but complete answers to the questions of when, where, and what identification is required to vote. The answer to the last question is complex. Some voters need some type of identification at the polls on Election Day, all voters need government-issued photo

To test this hypothesis, we created a binary variable for being a likely voter based on our estimated likelihood to vote. Voters with a predicted likelihood that exceeded 50 percent we coded as likely.<sup>38</sup> We interacted this variable with our treatment variables. If the message served to raise costs for unlikely voters, we should find negative and significant coefficients on both *Vote Info* treatments, but positive offsetting coefficients on the interaction terms (i.e., little to no effect on likely voters). Table 6 shows our OLS regression results for both ITT (column 1) and ATT (column 2) effects.

All treatment variables continue to have negative coefficients, but the demobilizing effect is only significant for unlikely voters. The *Vote Info* pamphlet—whether *Canvassed* or *Litdropped*—reduced voter turnout by about 8 percentage points (column 1). The effects are mitigated for experienced voters. Tests for the total effect of the treatment on likely voters indicate that it is not significantly different than zero (Canvass:  $F(1, 2643)=0.74$ ,  $p\text{-value}=0.39$ . Litdrop:  $F(1, 2643)=0.03$ ,  $p\text{-value}=0.87$ ). Looking at the ATT effects, there is an even larger difference between canvassing and lit-dropping the *Vote Info* pamphlet: canvassing (lit-dropping) with the informational pamphlet reduced voter turnout among unlikely voters by 12 (8) percentage points, but the effect is again small and insignificant for likely voters.

In sum, this evidence strongly suggests that the demobilizing effect of our *Vote Info* treatments is due to raising the cost of voting for unlikely voters, not for likely voters. As many previous studies of voter mobilization have found substantial positive effects of in-person canvassing, and smaller but positive effects of pamphlets or “door-hangers” on turnout (Green

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identification to vote early, and the list of what counts as identification is substantial. BOE staff felt that answering “Do I need ID to vote” with “generally, no” was too simple and might mislead voters who do need some form of ID into thinking that they did not. The answer we used, conversely, may have made others think that they did.

<sup>38</sup> This is a common division when using probabilistic models to predict voter turnout (Brox and Hoppe 2005). Our results are not sensitive to using the mean (66%) or median (58%) expected likelihood to vote as the cut-point between likely and unlikely voters.

and Gerber 2008, for a review), the reader may find it surprising that none of our treatments have a positive effect on voter turnout. Most of these previous studies, however, examine nonpartisan mobilization efforts. Nickerson, Friedrichs, and King (2006) examine partisan in-person canvassing, phone calls, and pamphlets targeted at a population similar to ours during a similar election (Democrats and Independents in the 2002 Michigan gubernatorial election). While they find positive (but insignificant) effects of canvassing, their canvassers are volunteers who engage in a substantially longer interaction with voters than does our candidate. Studies of partisan and nonpartisan mobilization find negative effects (of mixed significance) for partisan get-out-the-vote phone calls (McNulty 2005, Panagopoulos 2009). Thus, it is not out of the ordinary to fail to mobilize—and even to reduce turnout—with partisan campaigning.

## **5.2 Voter Choice**

For voter choice, we find a large persuasive effect of the candidate himself, but we do not find evidence that revealing the candidate’s political position yielded greater support than not revealing it. This result is consistent not only with costly signaling models of campaigning, but also with a recognition heuristic as well as reducing social distance between the candidate and voters. What we examine here is not how we persuaded, but whom. Even the signaling models of campaigning assume that there are partisan voters whose vote choice isn’t influenced by quality as much as independent voters. These models suggest that campaigns gain votes not through persuading unsupportive partisans but through increasing the fraction of unaffiliated voters supporting the candidate. It is thus possible that treatment effects are concentrated among voters whom we would expect to be “persuadable” based upon their observable characteristics: unaffiliated voters.

We test this possibility in Table 7 by interacting treatments with whether the voter is a Democrat. As shown in column 2, canvassing increases voter support for the candidate by 29 percentage points among unaffiliated voters. This effect is twice as large as the treatment effect reported in Table 5. The interaction term with Democratic affiliation is large and negative, indicating the effect on the candidate's own partisans is much smaller (though still positive) and insignificant ( $F(1, 179)=0.84$ ,  $p\text{-value}=0.36$ ). Column 4 shows the treatment-on-treated effect of canvassing. Being canvassed by the candidate increased the likelihood that an unaffiliated voter voted for him by 49 percentage points. This effect is similar in magnitude to being a Democrat (35 percentage points more likely to support the candidate). That is, when the candidate successfully canvassed an unaffiliated voter, he made the voter about as supportive of his campaign as a partisan.

Our findings in this regard are similar to candidate canvassing in primary elections: Arceneaux (2007) finds an ATT effect of 42 percentage points in a 2004 Democratic primary for a county office. This effect is approximately what we find for persuading unaffiliated voters, perhaps suggesting that a large portion of primary voters are “independents” with respect to their primary vote.<sup>39</sup>

To help us examine whether the campaign genuinely persuades voters to switch their partisan support or whether the candidate earns votes by changing which Democrat ticket-splitting voters support, we examine the effect of the treatments on the vote share of the other three candidates as well. As there are two seats over which the four candidates compete, it is

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<sup>39</sup> Our results contrast, however, with those of recent field experiments with independent political groups. Nickerson (2007) finds that a progressive political group causes independent voters who regularly vote for the group's partisan opponents to vote *even less* for the group's preferred party. Arceneaux and Kolodny (2009) perform an experiment where a Democrat-aligned interest group canvasses right-wing partisans who agree with the interest group on a single issue (abortion rights). They find that the voters vote even more strongly Republican after being canvassed. Both of these suggest that voters can use an interest group's identity alone as an indicator of the ideology of the group's preferred candidate. Candidates, thus, may have a leeway unavailable to political interest groups in campaigning, in that candidates may be less strongly identified with a particular ideological position.

possible for the cooperating candidate to take votes either from the two Republican candidates or the other Democratic candidate (if, for example, voters were splitting their ticket across parties but not voting for our candidate).

Table 8 shows that the effect is more likely due to genuine persuasion. The candidate not only significantly increased the likelihood an unaffiliated voter would support him, but significantly reduced the probability that the voter would support either of the Republican candidates. Our candidate's campaign also increased the likelihood that an unaffiliated voter would support the other Democratic candidate, though the effect is not statistically significant. Our results suggest that personal campaigning has a strong persuasive effect on independent voters.

### **5.3. Robustness Check: Sample Selection in Vote Choice**

The reader may believe that our voter choice result is unpersuasive, as the effect of the campaign on voter turnout may have created our results through selection rather than persuasion. As the candidate's activities reduced voter turnout, but increased voter support, one possible explanation is that the candidate may have suppressed the vote of those least disposed to vote for him, leaving a higher proportion of those who do support him at the polls. We consider this unlikely for two reasons.

First, we have two groups of voters: Democratic partisans and unaffiliated voters. Partisans are clearly more likely to support the candidate than unaffiliated voters, and are also, all else equal, more likely to vote. The average Democratic voter in our target population has an estimated 74 percent likelihood to vote, while the average unaffiliated voter has an estimated 46 percent likelihood to vote. As the candidate's suppression of the vote reduced turnout among the already-unlikely-to-vote, this is akin to suppressing the least supportive voters, and increasing

voter support for the candidate in the treatment groups by removing unsupportive voters. This means that if we control for the partisan alignment of the voters we should eliminate the result. However, as we have shown, even if we control for this the effect remains. It is the unaffiliated voters whose votes we change, and our results are thus more consistent with persuasion than selection

A second, more subtle possibility is that the reduction in voter turnout changed the composition of the unaffiliated voters, in which our key persuasive effect is found. Some unaffiliated voters “lean” Democratic, others “lean” Republican, and some are genuinely independent. If the candidate’s campaign suppressed the vote of those unaffiliated voters least inclined to vote for him, our result would again be due to selection and not persuasion. The magnitude of the demobilization, however, simply cannot account for the magnitude of the persuasive effect.

To see this, we make three assumptions consistent with our results: first, the relevant demobilization effect is 12 percentage points (the ATT effect of the *Canvass Vote Info* treatment on unlikely voters); second, the effect applies to all voters in the *Canvass* treatments; and third, only unaffiliated voters that would not have supported the candidate are among the demobilized. These assumptions favor a selection explanation over a persuasive one; however, that is not what we observe in the data. Support for the candidate is 40 percent among unaffiliated voters in the *Control*. If only the candidate’s unaffiliated opponents were suppressed by his campaign, then of the original voters, 40 percent remain for the candidate while his non-supporters are reduced to 48 percent (60-12) of the original total. Renormalizing by those who turned out, support for the candidate would have risen to 45 percent ( $40/(40+48)$ ) in the *Canvass* treatment. Actual support for the candidate in the *Canvass* treatment is roughly 70 percent, a full 25 percentage points

larger than is implied by the assumptions most favoring a selection explanation. If the effect were solely selection, the candidate would not have prevailed among unaffiliated voters in the *Canvass* treatment; he did so overwhelmingly. Thus, our effect at the ballot box is indeed persuasion.

#### **5.4. Robustness Check: The Issue of Campaign Treatment Timing**

One final concern is the issue of when the treatments were administered. As shown in Table 3a, our *Canvass* treatments are ultimately delivered an average of ten days closer to the election than our *Litdrop* treatments. Because the timing of delivery varies strongly with treatment, what we claim is a difference due to candidate presence may instead be a difference in when treatments were delivered.

As shown in Figure 3, the candidate began campaigning about two months (71 days) before the election, but by 30 days before the election, had effectively completed nearly all of the *Litdrop* treatments. The remaining campaigning in the last month before the election consisted of canvassing new neighborhoods that the candidate had not yet reached, as well as re-attempts of previously unsuccessful *Canvass* treatments.

To ensure that our results—particularly the effectiveness of canvassing—are not due to the timing of the delivery, we perform the following robustness check: we restrict our sample to those households which the campaign attempted to canvass or lit-drop 30 or more days before the election *and succeeded in doing so* and also those households which the campaign attempted to canvass 30 or more days before the election *and never subsequently reached*. Thus, we exclude those households which the campaign attempted and succeeded in canvassing or lit-dropping less than 30 days before the election, as well as those households the campaign

originally tried to canvass 30 days before the election, but ultimately did not successfully canvass until the last month of the campaign.

By restricting the sample in this way, we now have four treatments that are very comparable by the time at which they are delivered. *Canvass Political* and *Canvass Vote Info* are attempted (successfully delivered), on average, 52 (52 and 53) days before the election (respectively), while *Litdrop Political* and *Litdrop Vote Info* are attempted (delivered) 51 and 52 (51 and 52) days before the election, respectively. Cutting the data this way assures us that any additional effect of the *Canvass* treatments is not due to them being delivered closer to the election.

Table 9 compares the key results using the entire sample to those using the restricted sample. The loss of observations does increase standard errors somewhat, but the results are qualitatively the same. The *Vote Info* treatments continue to be those that significantly reduce voter turnout, and *Canvass* continues to be the treatment that increases candidate support. Our results—and in particular, our results on candidate support—are not due to voters in the *Canvass* treatments receiving their contact, on average, closer to the election.

## **6. Conclusion**

This paper set out to investigate what persuades voters to support candidates: political messages or the actions of candidates. To do this we implemented a field experiment with an actual candidate in which we altered the content of a political message and whether the message was delivered via a literature drop with no personal contact or by the candidate himself with limited personal interaction with the voter. Altering the message and holding constant the way it is delivered allows us to directly test if political messages are important. Altering the way the



message is delivered but holding constant the nature of the message allows us to test if the actions of candidates themselves affect voters' choice.

We do not find evidence that our political message persuades voters to support the candidate. We do find, however, that a brief visit by the candidate dramatically increases the support for the candidate regardless of the nature of the message delivered. The actions of candidates seem to speak louder than words in this instance. It is entirely possible that the candidate with whom we worked is particularly persuasive in person in ways that other political actors would not be; subsequent research could improve on our investigation by involving several candidates across multiple districts in an election cycle. That said, candidates in contests from the one here to the U.S. presidency put great effort into appearing in person before as many voters as they can; our result helps to explain the importance of these in-person appearances.<sup>40</sup> Also, inasmuch as personal campaigning is an indicator of valence characteristics, our results are consistent with recent field experiments comparing valence and ideological messages (Kendall et al. 2013) in that it is valence, and not ideology, that wins more votes for the candidate.

There are several explanations for the failure of our political message but the effectiveness of a candidate visit. First, the message could be ineffective because it did not contradict previously held beliefs about the position of the candidate. Second, it may be that researchers need to test more extreme political message, or messages that differ more substantially in substance or tone. This suggests that “standard” political messages in local races do not matter, however, in other contexts, they might.<sup>41</sup> Finally, in a world where households

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<sup>40</sup> Stromberg (2008), for example, shows that state visits by the major parties' Presidential nominees are well-described by a model of presidential campaign resource allocation designed to maximize the probability of victory.

<sup>41</sup> Note, however, that as there are over 500,000 local offices in the United States alone, there are many “standard” messages sent to voters every election season relative to those that may be necessary to find message effects.

face a myriad of blanket advertisements, messages might be ineffective just because people do not pay much attention to them.

While our experiment cannot speak to the first two reasons, it can to the last. Our study shows that message content did have an impact on voter turnout, but not on voter choice. That is, independent of the method of delivery, the content of the message was not ignored. We therefore conclude that the absence of an effect of political messages on voter choice cannot be completely attributed to a lack of attention.

The fact that door-to-door campaigning is an effective way to secure voter support is reminiscent of field evidence on charitable fundraising which shows that not only are personal characteristics of the soliciting person (Landry et al. 2006, Price 2008) influential, but also that social pressure partially accounts for giving (DellaVigna, List, and Malmendier 2012). Two crucial differences between charitable fundraising and political campaigning are that voters' decision "to give" (their vote) is made days or weeks later and is also made in secret. Voters do not have to give their vote at that moment, nor need they worry about anyone learning that they did not vote for someone they promised to support. The mechanism through which political campaigning works is more likely information revelation, either through a candidate's personal characteristics or commitment, rather than social pressure.<sup>42</sup> Our results are most consistent with costly signaling theories of political campaigning. These theories suggest that in situations where voters have to delegate power to elected officials, information other than political positions is most relevant.

Our study also reveals that the effects of campaigning are heterogeneous. Those voters that can be classified *a priori* either as highly likely to vote or partisans are virtually immune to

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<sup>42</sup> Clearly, visits by the candidate could also reveal negative aspects of the candidate. Evidence of negative reactions to door-to-door campaigning would contradict social preferences and memory-based explanation of our results.

political campaigning. The effect of information on voter turnout is mainly due to the change in behavior of voters that are less likely to vote. Similarly, we find that the effect of door-to-door visits is large and significant among unaffiliated voters, but not so among partisans.

That unaffiliated voters were persuaded but not partisans recalls Gerber's (2004) experiment using candidates' direct mail. He notes that one candidate's mail campaign "worked on those who would normally be excluded from the mailings [independents and opposing partisans] and failed to work on those who were targeted [the candidate's partisans]" (pp. 555). Our cooperating candidate received similar targeting advice from local party officials (i.e., focus on "the base"). Given our results and Gerber's, this strikes us as folly. To persuade voters, candidates must talk to those not already predisposed to support them.

Similar to recent studies that examined the effect of having one or both sides of an electoral contest contact voters (Loewen and Rubenson 2010), we find that messages can be consequential for turnout without being persuasive. Our experiment also provides direct evidence that motives other than political position are important in voters' decisions of whom to support and that this effect is larger among non-partisans. These results are important for both practitioners and academics, as they identify how persuasion influences voters. In an environment of confidential actions (voting), the largest impact comes from personal contact.

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**Table 1. Summary Statistics of District Voters and Election History**  
**Registered Voter Characteristics**

<u>Variable</u>	<u>N</u>	<u>Mean</u>	<u>StdDev</u>	<u>Min</u>	<u>Max</u>
Age <sup>1</sup>	10188	45.95	17.39	19	105
Male	10261	0.46	0.50	0	1
Voters in Household	10261	2.17	1.11	1	9
Likely Democrat	10261	0.24	0.43	0	1
Likely Republican	10261	0.13	0.34	0	1

**Past Aggregated Election Results**

	<u>Average</u>	<u>Year</u>			
		<u>2008</u>	<u>2006</u>	<u>2004</u>	<u>2002</u>
Democratic Vote Share <sup>2</sup>	70.4%	100.0%	60.7%	61.3%	59.6%

Source: County voter file at start of campaign and election result reports. We exclude from the registered voter data those voters who moved out of the district according to a private address verification check.

Notes: (1) Some voters have birthdays listed as “01/01/1900”. County officials indicated that this means the record is missing birthday information.

(2) Calculated as the number of votes for all Democratic candidates for county legislature in the district divided by the number of votes cast for all candidates for county legislature in the district.



**Table 2a. Summary information on campaign target population by treatment: households**

Variable	Obs	Mean	Std. Dev.	Min	Max
<b><i>All Households</i></b>					
Male	2900	0.43	0.39	0	1
Age	2900	48.99	15.67	22	96
Percent Voters are Dems	2900	0.42	0.46	0	1
Voters in Household	2900	1.56	0.66	1	3
Predicted Likelihood to Vote	2900	0.59	0.21	0.20	0.97
<b><i>Control</i></b>					
Male	580	0.45	0.39	0	1
Age	580	48.60	15.61	22	96
Percent Voters are Dems	580	0.41	0.46	0	1
Voters in Household	580	1.55	0.65	1	3
Predicted Likelihood to Vote	580	0.60	0.21	0.30	0.97
<b><i>Canvass Political</i></b>					
Male	580	0.45	0.38	0	1
Age	580	48.15	15.39	24	95
Percent Voters are Dems	580	0.40	0.45	0	1
Voters in Household	580	1.58	0.65	1	3
Predicted Likelihood to Vote	580	0.57	0.21	0.20	0.97
<b><i>Canvass Vote Info</i></b>					
Male	580	0.41	0.38	0	1
Age	580	49.94	16.47	22	96
Percent Voters are Dems	580	0.45	0.47	0	1
Voters in Household	580	1.59	0.68	1	3
Predicted Likelihood to Vote	580	0.59	0.21	0.28	0.97
<b><i>Litdrop Political</i></b>					
Male	579	0.47	0.40	0	1
Age	579	49.12	15.61	22	89
Percent Voters are Dems	579	0.44	0.47	0	1
Voters in Household	579	1.54	0.65	1	3
Predicted Likelihood to Vote	579	0.60	0.22	0.24	0.97
<b><i>Litdrop Vote Info</i></b>					
Male	581	0.40	0.39	0	1
Age	581	49.12	15.23	24	94
Percent Voters are Dems	581	0.42	0.46	0	1
Voters in Household	581	1.54	0.66	1	3
Predicted Likelihood to Vote	581	0.58	0.21	0.30	0.97

Source: County voter file, excluding voters who moved out of the district according to an address verification check.

Notes: (1) Some voters have birthdays listed as “01/01/1900”. County officials indicated that these records are missing birthday information.

(2) Democrats are voters who vote frequently in (at least one of the last three) Democratic Party primary elections.

(3) Individual data collapsed at household level. Mean for household is average of nonmissing household observations.

**Table 2b. Summary information on campaign target population by treatment: individuals**

Variable	Obs	Mean	Std. Dev.	Min	Max
<b><i>All Households</i></b>					
Male	4528	0.45	0.50	0	1
Age	4516	48.26	16.49	19	103
Democrats	4528	0.43	0.49	0	1
Voters in Household	4528	1.84	0.70	1	3
Predicted Likelihood to Vote	4480	0.58	0.25	0.06	0.97
<b><i>Control</i></b>					
Male	900	0.46	0.50	0.00	1
Age	898	48.04	16.29	19	96
Democrats	900	0.42	0.49	0	1
Voters in Household	900	1.82	0.69	1	3
Predicted Likelihood to Vote	892	0.60	0.24	0.06	0.97
<b><i>Canvass Political</i></b>					
Male	919	0.46	0.50	0	1
Age	912	47.44	16.22	20	103
Democrats	919	0.41	0.49	0	1
Voters in Household	919	1.85	0.68	1.00	3
Predicted Likelihood to Vote	907	0.57	0.25	0.06	0.97
<b><i>Canvass Vote Info</i></b>					
Male	922	0.42	0.49	0	1
Age	921	49.01	17.34	19	96
Democrats	922	0.44	0.50	0	1
Voters in Household	922	1.88	0.73	1	3
Predicted Likelihood to Vote	914	0.58	0.26	0.06	0.97
<b><i>Litdrop Political</i></b>					
Male	890	0.48	0.50	0	1
Age	888	48.24	16.07	20	101
Democrats	890	0.43	0.50	0	1
Voters in Household	890	1.82	0.71	1	3
Predicted Likelihood to Vote	879	0.59	0.26	0.06	0.97
<b><i>Litdrop Vote Info</i></b>					
Male	897	0.42	0.49	0	1
Age	897	48.56	16.44	19	100
Democrats	897	0.42	0.49	0	1
Voters in Household	897	1.82	0.71	1	3
Predicted Likelihood to Vote	888	0.58	0.26	0.06	0.97

Source: County voter file, excluding voters who moved out of the district according to an address verification check.

Notes: (1) Some voters have birthdays listed as "01/01/1900". County officials indicated that these records are missing birthday information.

(2) Democrats are voters who vote frequently in (at least one of the last three) Democratic Party primary elections.

**Table 2c. Summary information on survey population by treatment: respondents**

Variable	Obs	Mean	Std. Dev.	Min	Max
<b><i>All Households</i></b>					
Male	191	0.424	0.496	0	1
Age	191	59.937	14.507	19	95
Democrats	191	0.702	0.459	0	1
Voters in Household	191	1.749	0.624	1	3
Predicted Likelihood to Vote	191	0.784	0.190	0.065	0.972
<b><i>Control</i></b>					
Male	43	0.395	0.495	0	1
Age	43	58.140	12.227	33	88
Democrats	43	0.651	0.482	0	1
Voters in Household	43	1.767	0.527	1	3
Predicted Likelihood to Vote	43	0.773	0.192	0.336	0.972
<b><i>Canvass Political</i></b>					
Male	40	0.400	0.496	0	1
Age	40	59.400	15.028	33	95
Democrats	40	0.650	0.483	0	1
Voters in Household	40	1.750	0.543	1	3
Predicted Likelihood to Vote	40	0.715	0.210	0.313	0.972
<b><i>Canvass Vote Info</i></b>					
Male	34	0.382	0.493	0	1
Age	34	56.853	17.047	19	90
Democrats	34	0.735	0.448	0	1
Voters in Household	34	1.824	0.673	1	3
Predicted Likelihood to Vote	34	0.774	0.212	0.065	0.972
<b><i>Litdrop Political</i></b>					
Male	41	0.463	0.505	0	1
Age	41	62.512	15.524	33	88
Democrats	41	0.780	0.419	0	1
Voters in Household	41	1.659	0.693	1	3
Predicted Likelihood to Vote	41	0.835	0.160	0.322	0.972
<b><i>Litdrop Vote Info</i></b>					
Male	33	0.485	0.508	0	1
Age	33	62.909	12.032	42	87
Democrats	33	0.697	0.467	0	1
Voters in Household	33	1.758	0.708	1	3
Predicted Likelihood to Vote	33	0.829	0.152	0.445	0.972

Source: County voter file matched to respondents.

Notes: (1) Some voters have birthdays listed as “01/01/1900”. County officials indicated that these records are missing birthday information.

(2) Democrats are voters who vote frequently in (at least one of the last three) Democratic Party primary elections.

**Table 3a. Contact Rates and Average Contact Day by Treatment**

	<b>Contact Rates</b>				<b>Average Contact Day</b>
	<b>All Households</b>		<b>Unlocked Only</b>		
	<b>Mean</b>	<b>N</b>	<b>Mean</b>	<b>N</b>	
Canvass Political	0.61	580	0.67	525	39
Canvass Vote Info	0.56	580	0.61	528	38
Litdrop Political	0.89	579	0.99	520	49
Litdrop Vote Info	0.90	581	0.99	530	50

Contact day is the number of days prior to the election that the candidate administered the treatment to the household.

**Table 3b. Election Results**

	<b>Votes</b>	<b>Possible Votes</b>	<b>Percentage of Votes Cast</b>	<b>Voters</b>
Cooperating Candidate	2,650	26.1%	32.9%	52.3%
Democrat Candidate 2	1,981	19.5%	24.6%	39.1%
Republican Candidate 1	1,864	18.4%	23.2%	36.8%
Republican Candidate 2	1,555	15.3%	19.3%	30.7%
Undervotes	2,086	20.6%		

Undervotes result either when a voter casts no votes in a race—a complete abstention—or casts one of two possible votes, leaving the other unused.

**Table 3c. Bounds Analysis of Survey Data**

	<b>Voter Support Among...</b>					
	<b>Democrats</b>			<b>Unaffiliated</b>		
	<b>Precinct Data</b>		<b>Survey</b>	<b>Precinct Data</b>		<b>Survey</b>
<b>Lower</b>	<b>Upper</b>	<b>Lower</b>		<b>Upper</b>		
Cooperating Candidate	88%	100%	90%	47%	96%	54%
Democrat Candidate 2	54%	81%	77%	14%	66%	48%
Republican Candidate 1	8%	35%	8%	40%	44%	41%
Republican Candidate 2	0%	27%	9%	17%	36%	41%

**Table 4. OLS Regressions of Treatment and Individual Covariate Effects on Voter Turnout**

	(1) OLS (ITT)	(2) OLS (ITT)	(3) OLS (ITT)	(4) OLS (ITT)	(5) OLS (ITT)	(6) OLS (ITT)	(7) TSLS (ATT)	(8) TSLS (ATT)	(9) TSLS (ATT)
<i>Canvass Political</i>	-0.034 (0.026)			-0.016 (0.022)			-0.023 (0.031)		
<i>Canvass Vote Info</i>	-0.058** (0.027)			-0.047** (0.022)			-0.074** (0.036)		
<i>Litdrop Political</i>	-0.028 (0.027)			-0.019 (0.022)			-0.020 (0.022)		
<i>Litdrop Vote Info</i>	-0.042 (0.027)			-0.036* (0.021)			-0.036* (0.022)		
<i>Canvass</i>		-0.046** (0.023)			-0.032* (0.019)			-0.047* (0.029)	
<i>Litdrop</i>		-0.035 (0.023)			-0.028 (0.019)			-0.028 (0.019)	
<i>Political</i>			-0.031 (0.023)			-0.018 (0.019)			-0.021 (0.022)
<i>Vote Info</i>			-0.050** (0.023)			-0.041** (0.019)			-0.051** (0.023)
<b>Democrat</b>				0.053*** (0.017)	0.053*** (0.017)	0.053*** (0.017)	0.053*** (0.017)	0.053*** (0.017)	0.052*** (0.017)
<b>Predicted Likelihood to Vote</b>				0.837*** (0.032)	0.837*** (0.032)	0.837*** (0.032)	0.837*** (0.032)	0.837*** (0.032)	0.838*** (0.032)
<b>Male</b>				0.003 (0.011)	0.004 (0.011)	0.003 (0.011)	0.003 (0.011)	0.004 (0.011)	0.003 (0.011)
<b>Age</b>				0.001** (0.000)	0.001** (0.000)	0.001** (0.000)	0.001** (0.000)	0.001** (0.000)	0.001** (0.000)
<b>Number of Voters in Household</b>				-0.012 (0.010)	-0.012 (0.010)	-0.012 (0.010)	-0.009 (0.010)	-0.010 (0.010)	-0.010 (0.010)
<b>Received Mail From Other Democrat</b>				0.161*** (0.019)	0.161*** (0.019)	0.161*** (0.019)	0.160*** (0.019)	0.160*** (0.019)	0.160*** (0.019)
<b>Percent Nonwhite In Neighborhood</b>				-0.168*** (0.034)	-0.169*** (0.034)	-0.168*** (0.034)	-0.166*** (0.034)	-0.168*** (0.034)	-0.168*** (0.034)
<b>Constant</b>	0.585*** (0.018)	0.585*** (0.018)	0.585*** (0.018)	-0.033 (0.037)	-0.031 (0.037)	-0.032 (0.037)	-0.039 (0.036)	-0.037 (0.036)	-0.037 (0.036)
<b>Observations</b>	4218	4218	4218	4171	4171	4171	4171	4171	4171
<b>R-squared</b>	0.001	0.001	0.001	0.325	0.325	0.325	0.323	0.322	0.323

Dependent variable equals one if voter records show the individual voted. Robust standard errors in parentheses. \*\*\* p<0.01, \*\* p<0.05, \* p<0.1. Sample size is lower here than in Table 2b due to locked apartment buildings and, for columns 3-9, missing individual characteristics.

**Table 5. OLS Regressions on Treatment and Individual Covariate Effects on Voter Choice**

	(1) OLS (ITT)	(2) OLS (ITT)	(3) OLS (ITT)	(4) OLS (ITT)	(5) OLS (ITT)	(6) OLS (ITT)	(7) TSLS (ATT)	(8) TSLS (ATT)	(9) TSLS (ATT)
<i>Canvass Political</i>	0.102 (0.096)			0.124 (0.088)			0.176 (0.121)		
<i>Canvass Vote Info</i>	0.214** (0.086)			0.160** (0.078)			0.246** (0.114)		
<i>Litdrop Political</i>	0.107 (0.095)			0.064 (0.083)			0.065 (0.081)		
<i>Litdrop Vote Info</i>	0.060 (0.104)			0.035 (0.096)			0.034 (0.093)		
<i>Canvass</i>		0.154* (0.082)			0.140* (0.073)			0.207** (0.104)	
<i>Litdrop</i>		0.086 (0.085)			0.050 (0.077)			0.051 (0.075)	
<i>Political</i>			0.105 (0.083)			0.094 (0.075)			0.112 (0.087)
<i>Vote Info</i>			0.138 (0.084)			0.101 (0.076)			0.123 (0.090)
<b>Democrat</b>				0.296*** (0.079)	0.297*** (0.079)	0.304*** (0.079)	0.284*** (0.076)	0.284*** (0.075)	0.300*** (0.077)
<b>Predicted Likelihood to Vote</b>				0.322* (0.186)	0.328* (0.184)	0.287 (0.186)	0.298* (0.180)	0.314* (0.176)	0.262 (0.180)
<b>Male</b>				-0.054 (0.058)	-0.054 (0.057)	-0.059 (0.057)	-0.055 (0.056)	-0.058 (0.055)	-0.064 (0.057)
<b>Age</b>				-0.003 (0.002)	-0.003 (0.002)	-0.003* (0.002)	-0.003* (0.002)	-0.003* (0.002)	-0.003* (0.002)
<b>Number of Voters in Household</b>				0.071* (0.040)	0.071* (0.040)	0.074* (0.041)	0.073* (0.038)	0.075** (0.038)	0.077* (0.040)
<b>Received Mail From Other Democrat</b>				0.100 (0.146)	0.103 (0.145)	0.090 (0.146)	0.125 (0.137)	0.129 (0.136)	0.100 (0.139)
<b>Percent Nonwhite In Neighborhood</b>				0.146 (0.117)	0.151 (0.116)	0.164 (0.118)	0.128 (0.114)	0.139 (0.112)	0.162 (0.115)
<b>Constant</b>	0.698*** (0.071)	0.698*** (0.071)	0.698*** (0.071)	0.206 (0.218)	0.202 (0.217)	0.250 (0.220)	0.220 (0.206)	0.208 (0.202)	0.275 (0.210)
<b>Observations</b>	191	191	191	191	191	191	191	191	191
<b>R-squared</b>	0.029	0.020	0.016	0.228	0.227	0.218	0.244	0.244	0.224

Dependent variable equals one if individual voted for our candidate. Robust standard errors in parentheses. \*\*\* p<0.01, \*\* p<0.05, \* p<0.1

**Table 6. OLS Regressions of Voter Turnout Effects on Likely and Unlikely Voters**

	(1) OLS (ITT)	(2) TSLS (ATT)
<i>Canvass Political</i>	-0.0461 (0.0361)	-0.0657 (0.0516)
<i>Canvass Vote Info</i>	-0.0781** (0.0355)	-0.118** (0.0539)
<i>Litdrop Political</i>	-0.0455 (0.0377)	-0.0458 (0.0377)
<i>Litdrop Vote Info</i>	-0.0832** (0.0355)	-0.0840** (0.0358)
Likely Voter (EV) (Vote Likelihood>0.5 = 1)	0.291*** (0.0366)	0.291*** (0.0364)
<i>Canvass Political</i> *Likely	0.0493 (0.0458)	0.0701 (0.0652)
<i>Canvass Vote Info</i> * Likely	0.0530 (0.0454)	0.0753 (0.0711)
<i>Litdrop Political</i> * Likely	0.0516 (0.0463)	0.0521 (0.0464)
<i>Litdrop Vote Info</i> * Likely	0.0877* (0.0454)	0.0883* (0.0457)
<u>Significance of Treatments on Likely Voters</u>		
	F( 1,2643)	$\chi^2(1)$
<i>Canvass Political</i>	0.01	0.01
<i>Canvass Vote Info</i>	0.74	0.77
<i>Litdrop Political</i>	0.05	0.05
<i>Litdrop Vote Info</i>	0.03	0.02
Observations	4171	4171
R-squared	0.289	0.287

Dependent variable equals one if voter records show the individual voted. Robust standard errors in parentheses. \*\*\* p<0.01, \*\* p<0.05, \* p<0.1. Unreported controls include whether voter is a Democrat, whether the voter's household received mail from the other Democratic candidate, the nonwhite percentage of the population in the voter's neighborhood, sex, age, and number of registered voters in the household. Likely voter equals 1 if estimated likelihood to vote exceeds 0.5 (50%), and 0 if below 0.5.

**Table 7. OLS Regressions of Voter Choice Effects on Partisan and Unaffiliated Voters**

	(1) OLS (ITT)	(2) OLS (ITT)	(3) TSLS (ATT)	(4) TSLS (ATT)
<i>Canvass Political</i>	0.253 (0.188)		0.442 (0.306)	
<i>Canvass Vote Info</i>	0.336* (0.188)		0.565** (0.276)	
<i>Litdrop Political</i>	-0.118 (0.190)		-0.129 (0.176)	
<i>Litdrop Vote Info</i>	0.148 (0.201)		0.132 (0.186)	
<i>Canvass</i>		0.285* (0.159)		0.490* (0.253)
<i>Litdrop</i>		0.018 (0.166)		0.003 (0.155)
Democrat (Dem)	0.374** (0.149)	0.368** (0.147)	0.363*** (0.138)	0.354*** (0.136)
<i>Canvass Political*Dem</i>	-0.201 (0.211)		-0.372 (0.324)	
<i>Canvass Vote Info*Dem</i>	-0.250 (0.204)		-0.438 (0.299)	
<i>Litdrop Political*Dem</i>	0.219 (0.205)		0.238 (0.189)	
<i>Litdrop Vote Info*Dem</i>	-0.169 (0.226)		-0.146 (0.210)	
<i>Canvass*Democrat</i>		-0.216 (0.177)		-0.393 (0.272)
<i>Litdrop*Democrat</i>		0.031 (0.183)		0.053 (0.170)
<u>Significance of Treatments on Democratic Voters</u>				
	F(1,175)	F(1,179)	$\chi^2(1)$	$\chi^2(1)$
<i>Canvass Political</i>	0.33		0.40	
<i>Canvass Vote Info</i>	1.18		1.28	
<i>Litdrop Political</i>	0.22		1.91	
<i>Litdrop Vote Info</i>	0.04		0.02	
<i>Canvass</i>		0.84		0.94
<i>Litdrop</i>		0.37		0.53
Observations	191	191	191	191
R-squared	0.261	0.243	0.300	0.284

Dependent variable equals one if individual voted for our candidate. Robust standard errors in parentheses: \*\*\* p<0.01, \*\* p<0.05, \* p<0.1 Unreported controls include predicted likelihood to vote, whether the voter's household received mail from the other Democratic candidate, the nonwhite percentage of the population in the voter's neighborhood, sex, age, and number of registered voters in the household.



**Table 8. OLS Regressions of Average Treatment-on-Treated Effects for All Candidates' Vote Share**

	Cooperating Candidate	Democrat Candidate 2	Republican Candidate 1	Republican Candidate 2
<i>Canvass</i>	0.490* (0.253)	0.277 (0.265)	-0.629** (0.252)	-0.457* (0.247)
<i>Litdrop</i>	0.003 (0.155)	0.107 (0.166)	-0.143 (0.158)	-0.107 (0.166)
<i>Canvass</i> *Democrat	-0.393 (0.272)	-0.368 (0.297)	0.561** (0.264)	0.511** (0.259)
<i>Litdrop</i> *Democrat	0.053 (0.170)	-0.123 (0.189)	0.098 (0.169)	0.144 (0.175)
Democrat	0.354*** (0.136)	0.354** (0.152)	-0.446*** (0.134)	-0.441*** (0.137)
Predicted Likelihood to Vote	0.332* (0.179)	0.287 (0.210)	-0.141 (0.150)	-0.242 (0.174)
Male	-0.080 (0.056)	0.089 (0.063)	0.074 (0.050)	-0.015 (0.053)
Age	-0.003* (0.002)	0.000 (0.002)	0.003* (0.001)	0.001 (0.002)
Number of Voters in Household	0.092** (0.037)	0.060 (0.053)	-0.072** (0.035)	-0.031 (0.037)
Received Mail From Other Democrat	0.168 (0.127)	0.133 (0.123)	-0.254** (0.128)	-0.143 (0.115)
Percent Nonwhite In Neighborhood	0.151 (0.105)	0.192 (0.164)	-0.045 (0.102)	-0.290*** (0.107)
Constant	0.100 (0.209)	-0.132 (0.254)	0.867*** (0.196)	0.912*** (0.204)
Observations	191	189	189	189
R-squared	0.284	0.166	0.300	0.290



Dependent variable equals one if individual voted for our candidate. Robust standard errors in parentheses. \*\*\* p<0.01, \*\* p<0.05, \* p<0.1

**Table 9. OLS Regressions Comparing Results: Full and Restricted Sample**

Panel A: Voter Turnout				
	All	Early	All	Early
<i>Canvass Political</i>	-0.023 (0.031)	-0.035 (0.036)	-0.066 (0.052)	-0.088 (0.057)
<i>Canvass Vote Info</i>	-0.074** (0.035)	-0.081* (0.044)	-0.117** (0.054)	-0.110 (0.068)
<i>Litdrop Political</i>	-0.020 (0.022)	-0.021 (0.022)	-0.046 (0.038)	-0.050 (0.039)
<i>Litdrop Vote Info</i>	-0.036* (0.022)	-0.036* (0.022)	-0.084** (0.036)	-0.087** (0.036)
<b>Likely Voter (EV)</b> (Vote Likelihood>0.5 = 1)			0.291*** (0.036)	0.289*** (0.037)
<i>Canvass Political*Likely</i>			0.070 (0.065)	0.080 (0.073)
<i>Canvass Vote Info* Likely</i>			0.075 (0.071)	0.051 (0.090)
<i>Litdrop Political* Likely</i>			0.052 (0.046)	0.058 (0.047)
<i>Litdrop Vote Info* Likely</i>			0.088* (0.046)	0.092** (0.046)
<b>Controls?</b>	Y	Y	Y	Y
<b>Observations</b>	4171	3432	4171	3432
<b>R-squared</b>	0.323	0.325	0.287	0.286
Panel B: Voter Choice				
	All	Early	All	Early
<i>Canvass</i>	0.207** (0.104)	0.205* (0.115)	0.490* (0.253)	0.517* (0.284)
<i>Litdrop</i>	0.051 (0.075)	0.052 (0.076)	0.003 (0.155)	-0.018 (0.153)
<b>Democrat (Dem)</b>	0.284*** (0.075)	0.297*** (0.076)	0.354*** (0.136)	0.338** (0.136)
<i>Canvass*Dem</i>			-0.393 (0.272)	-0.463 (0.307)
<i>Litdrop*Dem</i>			0.053 (0.170)	0.090 (0.169)
<b>Controls?</b>	Y	Y	Y	Y
<b>Observations</b>	191	159	191	159
<b>R-squared</b>	0.244	0.273	0.284	0.307

Dependent variable equals one if voter records show the individual voted. Panel A (B) has robust (clustered) standard errors in parentheses, \*\*\* p<0.01, \*\* p<0.05, \* p<0.1

Figure 1. Example Campaign Pamphlets  
(for confidentiality, information identifying the candidate has been removed)

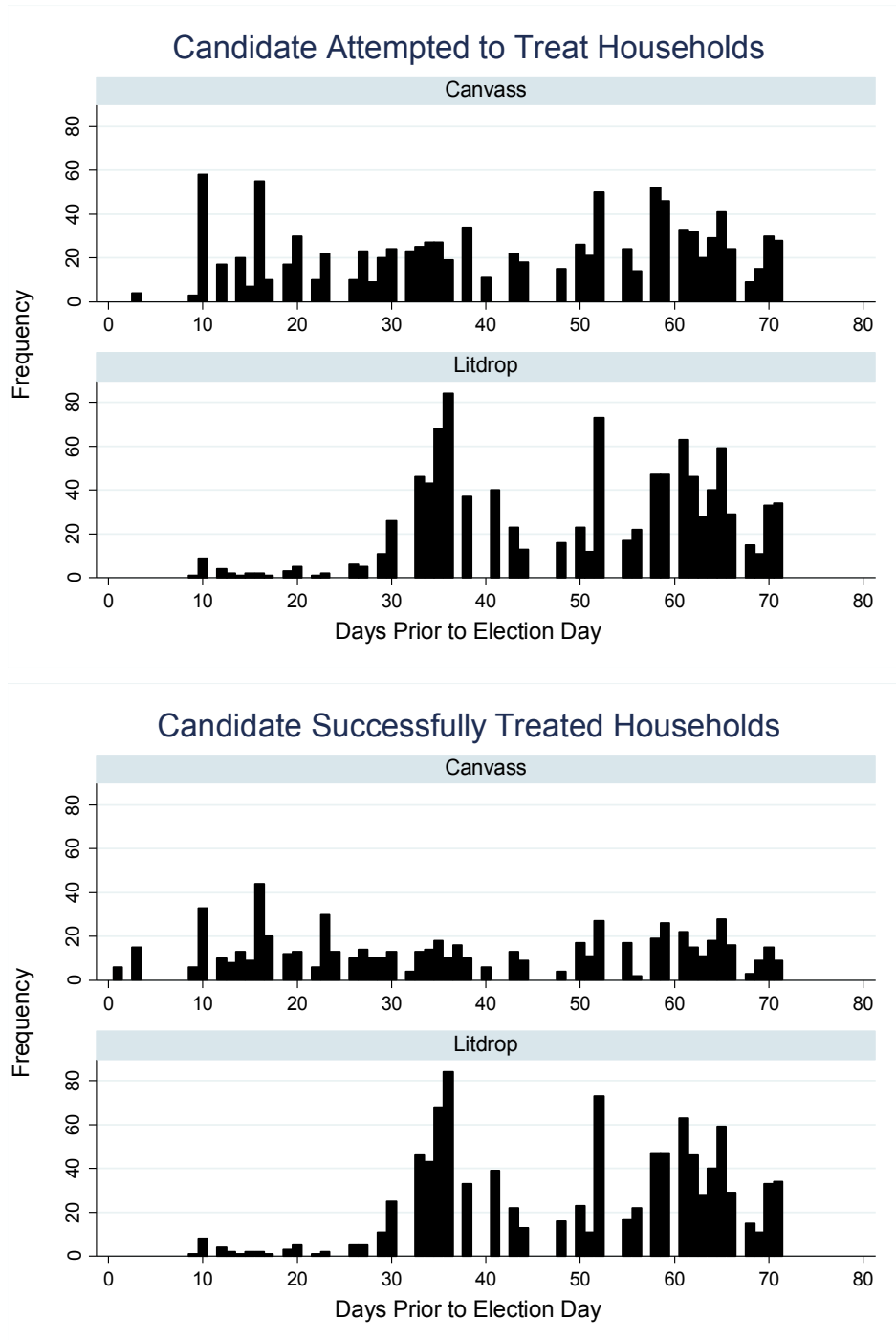
<p><b>FRONT OF FLYER</b></p>   <ul style="list-style-type: none"> <li>• Working and volunteering in Fairfax for four decades</li> <li>• Promoting sustainability—economic, environmental, and social—for our future</li> <li>• Representing our concerns because he listens to us</li> </ul> <p><b>Election Day is November 2 Don't forget to vote!</b></p>	<p><b>BACK OF <i>POLITICAL</i></b></p> <p><u>A Q&amp;A with George Mason</u></p> <ul style="list-style-type: none"> <li>• <b>Why are you running?</b></li> </ul> <p>I'm running to make our county a better place. As a resident of the county for 40 years, I know a lot about our community, and as an urban planner with years of experience, living, working, and volunteering here in Fairfax, I have what it takes to make a difference on the county board.</p> <ul style="list-style-type: none"> <li>• <b>What's sustainability?</b></li> </ul> <p>We face many challenges today, and we have to meet today's needs without sacrificing the welfare of future generations. That means taking care of our county budget by preserving necessary services and cutting the luxuries, not across-the-board cuts, and promoting projects that save our resources and our environment.</p> <ul style="list-style-type: none"> <li>• <b>How will you listen to us?</b></li> </ul> <p>If you have a question or an idea, just email me (<a href="mailto:GeorgeMason@gmail.com">GeorgeMason@gmail.com</a>), call me (993-1000), or visit my website (<a href="http://GeorgeMason.info">GeorgeMason.info</a>) and I'll respond ASAP!</p> <p><small>Paid for by the George Mason Campaign Fund</small></p>	<p><b>BACK OF <i>VOTE INFO</i></b></p> <p><u>George's Quick Voter Guide</u></p> <ul style="list-style-type: none"> <li>• <b>When do I vote?</b></li> </ul> <p>Election Day is <b>November 2</b>, from <b>6:00am to 7:00pm</b>. You can request an <b>absentee ballot</b> from the County Clerk's office starting <b>September 23</b>. There will be <b>early voting</b> at the County Clerk's office and also on GMU's campus starting <b>October 11</b>.</p> <ul style="list-style-type: none"> <li>• <b>Where do I vote?</b></li> </ul> <p>The County Clerk lists polling places at: <a href="http://fairfaxcountyclerk.com/elections/polling_places.html">fairfaxcountyclerk.com/elections/polling_places.html</a> and you can find your precinct here: <a href="http://fairfaxcountyclerk.com/elections/registration_status.html">fairfaxcountyclerk.com/elections/registration_status.html</a> Call (703) 993-1000 if you have any questions.</p> <ul style="list-style-type: none"> <li>• <b>Do I need an ID to vote?</b></li> </ul> <p><b>You always need government-issued photo ID for early voting, but only need ID to vote on Election Day if your voter registration card says so.</b> You can use any current and valid government-issued photo ID, utility bill, bank statement, government check, paycheck, or government document that lists your name and address.</p> <ul style="list-style-type: none"> <li>• <b>Who should I vote for?</b></li> </ul> <p>Of course, I'm voting for George Mason. I hope I can count on your vote, too!</p> <p><a href="http://www.GeorgeMason.info">www.GeorgeMason.info</a></p> <p><small>Paid for by the George Mason Campaign Fund</small></p>
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**Figure 2. Treatment Groups with Contact and Turnout Rates**

		Content of Pamphlet		
		<i>Political</i>	<i>Vote Info</i>	None
Type of Contact	In-Person with Pamphlet	<i>Canvass Political</i> 919 voters [603 contacted] 0.545 (0.498)	<i>Canvass Vote Info</i> 922 voters [549 contacted] 0.528 (0.499)	
	Pamphlet Only	<i>Litdrop Political</i> 890 voters [817 contacted] 0.555 (0.497)	<i>Litdrop Vote Info</i> 897 voters [828 contacted] 0.541 (0.499)	
	None			<i>Control</i> 900 voters [0 contacted] 0.582 (.493)

Note: Final number in each cell is voter turnout rate (with standard deviations in parentheses).

**Figure 3. Timing of Treatment Attempts and Successes**



## Appendix

### Randomization Check

	<b>dy/dx</b>	<b>Std. Err.</b>	<b>Sig.</b>
<b>Canvass - Political</b>			
Male	0.027	0.020	
Age	-0.000	0.001	
Percent Voters are Dems	0.003	0.019	
Voters in Household	0.008	0.011	
Predicted Likelihood to Vote	-0.081	0.044	*
<b>Canvass Vote Info</b>			
Male	-0.033	0.020	
Age	0.001	0.001	
Percent Voters are Dems	0.031	0.019	
Voters in Household	0.016	0.011	
Predicted Likelihood to Vote	-0.043	0.044	
<b>Litdrop Political</b>			
Male	0.042	0.019	**
Age	-0.000	0.001	
Percent Voters are Dems	-0.001	0.019	
Voters in Household	-0.013	0.011	
Predicted Likelihood to Vote	0.059	0.043	
<b>Litdrop Vote Info</b>			
Male	-0.048	0.020	**
Age	0.000	0.001	
Percent Voters are Dems	0.004	0.019	
Voters in Household	-0.006	0.012	
Predicted Likelihood to Vote	-0.026	0.044	
<b>N</b>	2900		
<b>Log-Likelihood</b>	-4650.73		
<b>Pseudo-R2</b>	0.004		

Multinomial logit of household assignment to treatment group as a function of average household characteristics. Control group is the base outcome. Marginal effect demonstrates effect of a one (1) unit change in independent variable on probability of being in treatment group relative to control group (holding other variables constant at their averages). Statistical significance of marginal effects: \*\*\* 1 percent, \*\* 5 percent, \* 10 percent.

**Post-Election Survey Script with Response Data**

Hi this is \_\_\_\_\_ with TTO Research. May I speak with \_\_\_\_\_?

I have two quick questions. Did you vote in the election this past Tuesday?

RESPONSE 01 YES: Go to Q2

RESPONSE 02 NO / DON'T KNOW / NOT SURE: Thank you for your time. Goodbye.

[TERMINATE]

Response:	Yes	No, etc.	Refused	Total
N:	413	75	123	611

Q2. In the election for [COUNTY] County board, which candidates did you vote for? [ROTATE] [Democrat A], [Republican B], [Democrat C] or [Republican D]. [Mark first candidate named]

RESPONSE 01: Democrat A

RESPONSE 02: Democrat C

RESPONSE 03: Republican B

RESPONSE 04: Republican D

RESPONSE 05: Don't know / not sure

RESPONSE 06: Voted, but didn't vote in County Board election

RESPONSE 10: Terminated at this question

Response:	Dem A*	Dem C	Rep B	Rep D	DK	No CB	Refused	Total
N:	160	18	26	8	39	10	152	413

Q3. [IF ONLY ONE CANDIDATE IS GIVEN READ, otherwise mark the second candidate named]: Did you vote for a second candidate for [COUNTY] County board?

RESPONSE 01: Democrat A

RESPONSE 02: Democrat C

RESPONSE 03: Republican B

RESPONSE 04: Republican D

RESPONSE 05: Don't know / not sure

RESPONSE 06: Only voted for one candidate

RESPONSE 10: Terminated at this question

Response:	Dem A*	Dem C	Rep B	Rep D	DK	Vote 1	Refused	Total
N:	6	129	11	28	23	13	2	212

Thank you for your time. [TERMINATE]